



December 1, 2024

Dear Valued Customer,

At WesTel Systems, we deeply appreciate your loyalty and the trust you place in us for your entertainment needs. We are grateful for the opportunity to serve you and strive to deliver reliable and quality TV service.

As you may know, a significant portion of the cost of providing TV service comes from programming fees that networks charge us. These fees continue to rise each year, and to ensure we can maintain the level of service you expect, we must make adjustments to our pricing.

Effective January 1, 2025, the following changes will take place:

- **Essential TV, and Ultimate TV packages** will increase by **\$5 per month**.
- **The Retransmission fee** will be **\$36.76 per month**.
- **Packages that include TV services** will see an increase of **\$5 per month**.

To help you get the most value out of your service, we encourage you to contact our office at **712-786-1181**. Our team is happy to review your account to ensure you are on the package that best suits your needs and budget.

We also want to remind you about **Watch TV Everywhere**, a complimentary service included with your WesTel Systems TV subscription. With Watch TV Everywhere, you can enjoy your favorite programs on your schedule, anywhere you have an internet connection. Learn more about this convenient feature at [WesTelSystems.com](https://www.WesTelSystems.com) under the "Television" section.

Thank you again for choosing WesTel Systems. We remain committed to providing you with quality service and appreciate your understanding as we navigate the rising costs of programming.

If you have any questions, please don't hesitate to reach out.

Sincerely,

The WesTel Systems Team